|  |  |  |  |
| --- | --- | --- | --- |
| **CORPORATE AREAS** | | | |
| Annual Governance Statement | 1 | Complete | Not applicable |
| Anti-Fraud & Corruption | ALL | On-going over the 12 months | Not applicable |
| NFI | ALL | On-going over the 12 months | Not applicable |
| **CUSTOMER & DIGITAL** | | | |
| **Customer Services** |  |  |  |
| Revenues and Benefit project support | ALL | On-going over the 12 months | Not applicable |
| Council Tax Policies | 2 | Complete | Substantial |
| Sundry Debtors – Aged Debts | 1 | Complete | Limited |
| Write off Process | 4 | Due to commence Q4 |  |
| CAPITA migration | 1 | Deferred |  |
| **ICT** |  |  |  |
| Physical Security & Environmental Controls | 2 | Complete | Limited |
| Back up and Disaster Recovery | 4 | Due to commence Q4 |  |
| **Neighbourhoods** |  |  |  |
| Closed Graveyards | 2 | Deferred |  |
| **PROPERTY AND PLANNING** | | | |
| Building Control | 1 | Complete | Adequate |
| Community Infrastructure Levy | 3 | In progress |  |
| Commercial Directorate Development Group | ALL | On-going over the 12 months | Not applicable |
| Project support | ALL | On-going over the 12 months | Not applicable |
| **COMMUNITIES** | | | |
| Housing Standards | 3 | In progress |  |
| **COMMUNICATIONS AND VISITOR ECONOMY** | | | |
| Event Management | 4 | Due to commence Q4 |  |
| **CHANGE AND DELIVERY** | | | |
| Performance Management / Data Quality | 1 | Complete | Adequate |
| Driver Licence checks | 2 | Complete | Limited |
| Business Grants | 3 | In progress |  |
| **GOVERNANCE** | | | |
| General Data Protection Regulations | 2 | Complete | Adequate |
| Management of assets (Inventories) | 3 | Complete | Adequate |
| Risk Management | 4 | Due to commence Q4 |  |
| **FINANCE** | | | |
| Bank Reconciliation and cash flow forecasting | 4 | Due to commence Q4 |  |
| **GENERAL AREAS** | | | |
| Post Audit Reviews | ALL | On-going over the 12 months | Not applicable |
| Contingency / Irregularities | ALL | On-going over the 12 months | Not applicable |
| PSIAS – Peer Review | ALL | Complete | Not applicable |
| Residual Work from 2022-2023 | 1 | Complete | Not applicable |
| Internal Audit Effectiveness Review | 4 | To commence Q4 |  |
| Committee Reporting / Effectiveness Review | All | On-going over the 12 months | Not applicable |